



more than a place, it's home.

March 17, 2020

Dear Resident of Norwood Young America,

During these rapidly changing times, I want to take a moment to thank our citizens for volunteering online to support community members who are homebound, either because of at-risk health concerns or age. In this newsletter, you will find additional information if you need help. Please reach out to your neighbors --- our community is more than a place, it's our home!

The health and safety of our community remain our highest priority. City officials are taking measures to implement social distancing in activities and events. Cleaning procedures have been added to more frequently disinfect touch points. To stay current with this rapidly changing situation, the City of Norwood Young America continues to be in contact with Carver County Public Health, MN Department of Health (MDH) and the Center for Disease Control (CDC) for updates on the COVID-19.

**Currently, the following safeguards have been implemented in our community:**

Norwood Young America Senior Housing facilities at The Harbor, The Haven and Peace Village are engaging in multiple preventative measures. All visitors to The Harbor & The Haven must enter through The Harbor main entrance door which will be locked 24/7. All guests will be screened by staff to determine if their visit is critical or essential to the welfare of the residents before allowing access into the buildings. In addition, access between The Harbor and Peace Villa has been closed. At this time, all outside entertainment and events have been cancelled and will be replaced by more frequent in-house activities.

Central Public Schools will be closed for students from March 16th - March 27th. Beginning on March 30th, instruction will continue, possibly through distance learning. See the district website for more information. All student activities, athletics, Community Education classes and Early Childhood and Preschool classes are suspended at this time. Beginning March 23rd, Kid's Company will only be available for families of emergency workers.

St. John's Lutheran School will be closed for students from March 16th - March 27th. Students will be participating in blended distance learning and e-learning. Information has been shared with all families.

NYA Senior Center, which meets the first and third Wednesday of each month will be closed until further notice.

City Fire Stations will be closed to all non-essential personnel until further notice.

Willkommen Heritage Center will be closed to the public until further notice.

City staff has implemented heightened deep cleaning protocols for all high touch areas and high traffic surface areas at all city facilities and on the city sponsored buses.

All commission and committee meetings have been cancelled through March 31st. At this time, shortened Council meetings will be held on their regularly scheduled nights.

To maintain the safety of our citizens, we ask that you follow these protocols:

- Stay home when you are sick.
- Cover your coughs and sneezes: Cough into your sleeve, elbow or a tissue- not your hands.
- Wash your hands often with soap and water, or a 60% alcohol-based hand sanitizer.
- Avoid touching your eyes, nose and mouth.
- The CDC recommends testing from your health care provider if you have symptoms similar to COVID-19 and a lower respiratory illness, specifically a cough and trouble breathing. Please call ahead to the provider before arriving to assure you, the staff and other patients are handled safely.

The City Council and City Staff will continue to monitor changes and share updates with the community via social media, cable access channel (MediaCom and Jaguar), emails and the city newsletter. Any questions in regard to COVID-19, call the MDH COVID-19 Hotline at 651-201-3920 from Mon-Fri 8:00am-4:30pm or visit <https://www.cdc.gov/coronavirus/index.html>.

Thank you for your patience and flexibility as we work through these challenging times together.

Sincerely,

Carol Lagergren, Mayor  
City of NYA

*Norwood Young America*